# SELL ON SCHOOLPACK One Place For All School Needs

# A SELLER'S GUIDE







## WELCOME TO SELLER ON SCHOOLPACK One Place For All School Needs

If you're reading this guide, you're likely interested in selling on Schoolpack.in. This guide will help you kickstart your online business with Schoolpack.in.

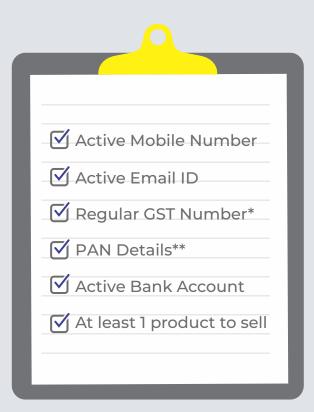
WHY SELL ON SCHOOLPACK?	BENEFITS OF BECOMING A SCHOOLPACK SELLER?	
OVER CRORE OF CUSTOMERS	17000+ SERVICEABLE PIN CODES	
OVER 12 LAKHS + SELLERS ONBOARD	1500+ Delivery hubs	
ONBOARD IN JUST 10 MINUTES	LOW COST OF DOING BUSINESS	
PAYMENT AS FAST AS 15 DAYS	24X7 SUPPORT	
DEDICATED ACCOUNT MANAGER TO HELP YOUR BUSINESS GROW	EXCLUSIVE WEBINARS & TRAININGS	
100 + SCHOOLS JOINED		



## BEFORE YOU GET STARTED

Now before you start selling, you need to have all your details and documents handy.

#### **CHECKLIST TO GET STARTED**



And, this is all that you need to have to start your registration!

\*Not applicable to the Books category

\*\*Only applicable for the Books category

#### **DID YOU KNOW?**

Not all products need GST to be sold on schoolpack.in There are certain products like books, certain handicrafts, some edible goods, etc. that are exempted from GST.



#### WHAT IS GST?

GST is the Goods & Service Tax imposed on the supply of goods and services. It is an indirect tax that replaces several others in India like Excise Duty, VAT, Service Tax, etc. to make taxation easier for people.

## HOW TO OBTAIN YOUR GST NUMBER?

If you do not have GST no., go to www.gst.gov.in and follow the three step process to register your business for GST.



Register or Login to www.gst.gov.in



Fill in the GST enrollment application form



Submit the enrollment application

Get the detailed GST application process here.

everything you need to know about GST to sell on schoolpack - refer to this GST guide



## FEE FOR SELLING ON SCHOOLPACK.IN

There are different types of fees associated with selling on schoolpack.in.

Selling On
Schoolpack =
Fee

- + Referral Fee
- + Closing Fee
- + Weight Handling Fee
- + Other Fee

**Referral Fee:** Fee charged by schoolpack.in as a percentage of the sales made by selling any product. It varies for different categories.

Closing Fee: Closing Fee is charged every time your product is sold on schoolpack based on the price range of the product.

Weight Handling Fee: Fee incurred for delivering your order through any channel.

**Other Fees:** Fee consists of Pick & Pack fee, Storage fee and Removal fee and varies with product type, shipping speed and floor space usage.



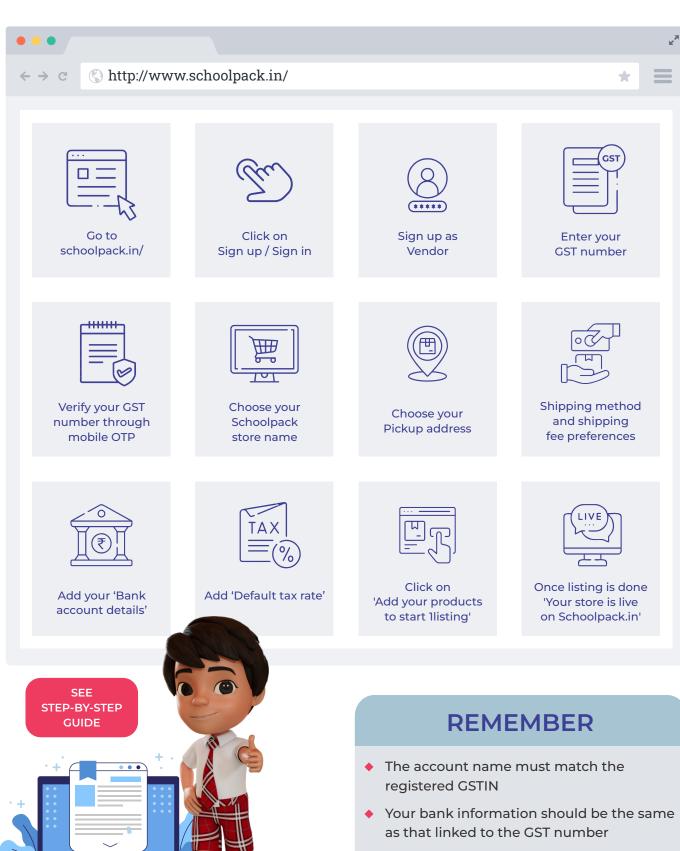
	Easy Ship Fees	Self Ship Fees and shipping cost	3S Support Fees
Referral Fee	Starts from 2% varies by category.	Starts from 2% varies by category.	Starts from 2% varies by category.
Closing Fee	Varies by Product price range	Varies by Product price range	Reduced closing fee for 3S Support: varies by product price range
Weight Handling Fee	Schoolpack will deliver your products to the customer and charge you a fee	Cost you will incur for shipping your order through a 3rd party carrier of your choice	Cost you will incur for shipping your order through a 3rd party carrier of your choice
© Other Fee	-	-	Pick, pack, storage & removal fees

### WANT TO KNOW YOUR SELLING COST?

Learn how to calculate your selling fee by referring this <u>page</u>



## HOW TO REGISTER & LAUNCH YOUR BUSINESS



It is advised to provide the details

not be processed to your account

immediately without which payments will



#### TIME TO OPTIMIZE YOUR LISTING

Set up your product page to start selling. You can edit product details from the 'Product Section' section of your Seller dashboard.

#### Why do product details matter?

Customers compare different products before making a purchase.

Customers look at the product image, video, and specifications to decide if it suits their needs.

Providing complete & accurate product details helps them buy your products, generating more sales.

#### **Quick Tip**

While creating your product page, think about what customers come looking for. This will help you in putting down the relevant information for customers.







Complete **Product Page** 





#### **Product image** specifications



Colored image



Features should be clearly visible



Height & width should be 600 \* 675 pixels to enable zooming



Images must not exceed 10,000 pixels on the longest side



Accepted formats - JPG, PNG, TIFF (.tif), preferred format - JPEG

#### **Restricted Products**

The restricted products category includes items that cannot be sold on schoolpack.in.

Examples - Animals, weapons, narcotics drugs, etc.

Click to read more about restricted products.



## BEST PRACTICES TO SELL ON SCHOOLPACK.IN

Becoming a great seller means knowing your marketplace inside out. Stake sure you do not miss out on any important information that can make your business successful.

Here's a checklist to keep in mind as you step into the schoolpack.in selling world.

- Great customer service is the most important part.
- Check your Seller account health timely.
- Join 3S Support to enjoy premium services for your business & offer a rich customer experience.
- Use advertising tools to improve your brand presence.
- Expand to other product categories to maximize your profits.
- Take advantage of sale events with attractive pricing & offers to increase sales.
- Use the Automate Pricing tool to set a competitive price & increase the chances of winning Buy Box.
- Always, always listen to what customers say about your product.

#### **Offers for Sellers**

Sell on Schoolpack with limited period launch offers for sellers.

#### Launch · Scale · Grow



We hope this guide helps you in starting your schoolpack.in business.

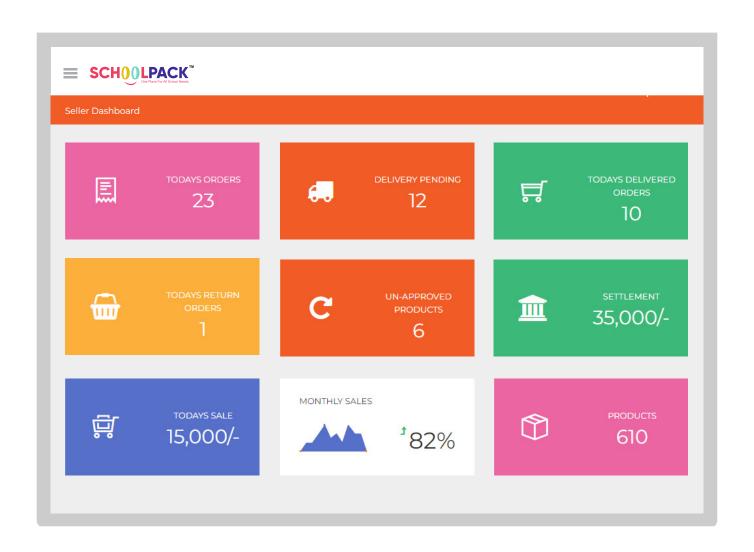
For any detailed information, visit schoolpack.in/



## SELLER DASHBOARD - YOUR SELLER PORTAL

#### What is Seller dashboard?

Once you register as an seller portal, you get access to your Seller dashboard. This is where you manage your entire business. From adding your first product to finding tools to grow a successful brand, you'll find everything in here to run your business.





## WHAT'S YOUR ORDER FULFILLING/SHIPPING OPTION?

Fulfilling your orders includes storing inventory, packaging products, shipping, and delivering orders. schoolpack.in has 3 different order fulfilling options:

#### Self Ship

- You will store your products in your warehouse.
- You will pack your products.
- You will deliver your products using your delivery associates or a third-party carrier.



#### **Easy Ship**

- You will store your products in your warehouse.
- You will pack your products. You will schedule a pickup & an schoolpack.in agent will deliver your product to the customer.



#### **Schoolpack Supply Service**

- Schoolpack.in will store your products at a Supply Center (SC).
- Schoolpack.in will pack your products.
- Schoolpack.in will deliver your product to the customer.



#### **How 3S Support works?**

- 1 Send products to Schoolpack.in SC\*
- 2 Schoolpack.in stores products
- 3 Customer orders
- 4 Schoolpack.in packs & ships
- 5 Schoolpack.in handles customer service
- 6 Schoolpack.in manages returns
  \*SC Supply Center

#### **Benefits of Fulfillment options**

3S Support	EASY SHIP	Self Ship
Offer unlimited free & fast deliveries to customers	Fast and safe delivery of schoolpack.in	Complete control on your business
You store your products in schoolpack.in's Fulfillment Centers and we take care of the rest - picking, packing, & shipping	Control over your inventory No storage cost	Use your own resources for operations
Customer service & returns managed by schoolpack.in	No third-party negotiation hassles	Manage customers service & returns on your own
Schoolpack Benefits	Choose your own packaging	





#### **SOME FREQUENTLY ASKED QUESTIONS (FAQs) BY SELLERS**

#### How to register as an schoolpack.in seller?

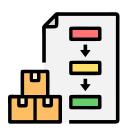


If you already have an schoolpack.in customer account, you can sign in with this Email Id / Phone No. and enter your customer account

password to begin selling with the same account.

You can also choose to create a separate seller account with a different email address, phone number & begin registration. Visit https://schoolpack.in/ to register.

#### How do I track order & returns?



Go to 'Track Order' on the Seller Central page. Track all your shipments status, shipping service, payment mode here & keep yourself updated to avoid any

mismanagement

To manage returns, go to 'Return Reports' under the Reports section. Track your return shipments and refunds. Or you can join 3S Support for a hassle-free experience.

#### **How do I make products** more visible?



You can get more visibility to your products by;

1.Using relevant keywords -Include keywords in your product title that people

type in while searching to get on their top search list.

2. Advertising - Activate Sponsored Product ads to make your product appear at multiple places.

#### How do I make sure my customers don't buy a fake or counterfeit product?



schoolpack.in has initiated a Transparency Program to identify fake products. All you need to do is register in the program and get Transparency

codes for your products.

#### What is the Buy Box?

Buy Box is the box on the right side of an schoolpack.in product, from where a customer can buy or add it to their cart. Since there can be multiple sellers selling the same product category, the Buy Box goes to one seller only,

parameters and win.





#### AT SCHOOLPACK.IN, HELP IS JUST A CLICK AWAY!



#### **Get Support**

If you are stuck somewhere during the registration process, you can seek help from schoolpack.in's quick guide.

Just choose your issue from the list and get a detailed answer to speed up your launch process.

You can reach us Monday to Saturday from 10:00 AM to 7:00 PM.

Tel.: +91 - 7558659344

+91 - 02533 569969



#### **Support on Facebook**

To get more help on selling on schoopack.in, join schoopack Sellers, a Facebook group for sellers on schoopack.in to share information, tips, experiences, and best practices with each other. It notifies you about new products and services to help grow your business.

Click here





#### **MEET OUR SELLERS**



To uplift Odisha's stationary dealers, I set up an online store on schoolpack.in while working full-time. Its global prominence and higher margins compared to other selling e-commerce site helped the dealers and my organization to get better profits.

- Ashok Das ColorWave Stationers



Since the time I started selling online, I get buyers from even Kashmir to buy my goods. Today I get at least 1500 orders per month and I am satisfied with that.

- Mira Gupta Ink & Canvas Creations

#### Start your seller journey

Join our family of 12 lakh+ businesses who sell on schoolpack.in.

Start Selling on https://schoolpack.in/

For more Online selling updates, follow us on: 😝 🧿 🖸 in









Call us between Mon-Sat 10:00AM - 07:00PM - Tel.: +91 - 75586 59344 / +91 - 02533 569969

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